



Public Notice of Rights under Title VI

Notice to the Public: Your Rights Under Title VI of the Civil Rights Act

Lifeworks Services, Inc. is committed to ensuring that no person is excluded from participation in, denied the benefits of, or otherwise subjected to discrimination on the basis of race, color, or national origin under any program or activity receiving Federal financial assistance without regard to whether specific projects or services are federally funded. Transit programs and services are distributed in accordance with Title VI of the Civil Rights Act and related nondiscrimination authorities. Additionally, Lifeworks Services, Inc. is committed to ensuring that its programs incorporate access for people with limited English proficiency.

Any person who believes that they, individually, or as a member of any specific class of persons, have been subjected to discrimination on the basis of race, color, or national origin may file a discrimination complaint with Lifeworks Services, Inc. using the complaint form located on Lifeworks' website. The complaint form and procedures are also available in hard copy in Spanish, Somali, Hmong, and additional languages upon request. The Lifeworks Services, Inc. website is:
<https://www.lifeworks.org/title-vi>

Complaints can be submitted directly to Lifeworks Services, Inc. and/or to the Minnesota Department of Transportation (MnDOT), Office of Civil Rights, MS 170, Attention: Title VI Program, 395 John Ireland Blvd, St. Paul, MN 55155.

Alternatively, a complaint may be directly filed with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

If you need information translated into another language, or require information in an alternative format, please contact: Lifeworks Services, Inc., Corporate Compliance Officer, Compliance and Quality Assurance Department, 651-454-2732, Compliance@Lifeworks.org

For more information about Lifeworks Services, Inc Title VI Plan, and the procedures to file a complaint, please reference the Language Assistance Plan, and Appendix H: Title VI Complaint Procedure located on Lifeworks' website, <https://www.lifeworks.org/title-vi-complaint>. You may also reach us by phone at 651-454-2732, email at Compliance@Lifeworks.org, or by visiting our administrative office at 6636 Cedar Ave S, Suite 250, Richfield, MN 55423.