



Notice: Privacy and Security Risks of Communications Technologies

There are inherent risks data privacy and data security risks associated with the use of modern telecommunication technologies, such as those used for telephones, emails, text messages, chat platforms and audio and video conferencing. These risks include the potential for interception, unauthorized access, data breaches, and unintended sharing due to user or software errors.

Lifeworks will employ reasonable safeguards at its end to minimize these risks. These safeguards may include, as applicable, the use of encryption, regular updating of software, secure login protocols, virtual waiting rooms, unique meeting links, password-protected access to meeting sessions, and the use of staff trained in data security protocols for virtual communication.

Likewise, if you use telecommunications technologies to communicate with Lifeworks, you are advised to take security precautions at your end of communications, such as joining any session in a private, quiet location, using a secure Internet connection (avoiding public Wi-Fi), ensuring that your devices are up-to-date and protected, and not sending protected or confidential information via text messages.

Despite these security measures, there is always some potential privacy risk associated with the use of telecommunications technologies. As a client or person with whom we engage in connection with our services, you can tell us if you do not wish to receive services or communicate through these technologies. We will use reasonable effort to accommodate your request, but that may reduce access to or the timeliness of the services we provide.

By using telecommunications technologies to communicate with Lifeworks, you are acknowledging and accepting the risks described above and agreeing to take appropriate measures at your end to minimize them.