How to Decrypt Office 365 Encrypted Email Procedure

# Purpose

This procedure shows the steps to take when decrypting an Office 365 encrypted email.

# Procedure

* Open the Lifeworks Encrypted message from your email and select “Read the message.”

 

* When the message loads select “Sign in with a One-time passcode”



* You will receive a One-time passcode sent to your email. For example (the numbers will change each time),
	+ The numbers shown below are just EXAMPLES. Do not use the numbers below for your One-time passcode.
	+ You may need to open the link in another browser.
	+ Be aware you may need to tell the link to open in another browser 
* Enter the passcode into the box provided:



* Select continue once you enter the one-time passcode and your message will be displayed.



* If you need further assistance, reach out to the sender of the email.