

2018 DAY SERVICES SURVEY RESULTS

Lifeworks

A nonprofit serving people with disabilities

Each year, Lifeworks strives to provide the best experience possible to the individuals and families that we serve. We believe that everyone should have access to high-quality, innovative services that work to build community and recognize each person's unique skills and talents.

In an effort to continuously improve, Lifeworks sends out participant satisfaction surveys; the results are reviewed, reported on, and used to make changes that positively impact our services.



Overall Results

98%

of families feel Lifeworks staff treat the people we serve with respect.

83%

say they are happy with the activities that Lifeworks provides.

71%

of individuals surveyed feel that Lifeworks helps them be a part of their community.

Continuous Improvements

Lifeworks is working hard to strengthen local relationships with the business community so that we may offer more skill-building opportunities for the people we serve.

We are also assessing people's interests reviewing how we can incorporate a greater variety of options for learning both at our facilities and in the community.

Alternate formats of this information are available upon request by contacting Lifeworks: 651-454-2732 | 1-866-454-2732.

Words of Appreciation

I am impressed with the activities both in center and out in the community that they participate in. Thank you!

Without Lifeworks my son could be homebound most of the time. Thank you for giving him every opportunity to be involved.

I appreciate the positive, upbeat attitude of Lifeworks staff.