

2009 Lifeworks Employer Satisfaction Survey Results



Key Surgical COO Scot Milchman, Lifeworks associate Curt Moore, Key Surgical President and CEO Brian O'Connell, and Lifeworks Job Coach Becky Sticha

"I'm very pleased overall with how Lifeworks' services have fit into our organization. Your staff are compassionate, pleasant, competent, and hard working - they clearly like their work and provide exemplary supervision to the employees they supervise."

- *Anonymous comment from a Lifeworks employer*

At Lifeworks, we are always looking for ways to improve services for our employers and to make our associates' experiences on the job more rewarding.

This year, with the help of Kenexa, we surveyed businesses that employ people with disabilities through Lifeworks and we are excited about the overwhelming positive results.

Overall Satisfaction

96% of human resource staff, managers, supervisors, and coworkers reported they are satisfied or very satisfied with Lifeworks.

96% of respondents would recommend Lifeworks to other organizations.

Quality

95% are satisfied or very satisfied with the Lifeworks associates' ability to meet company deadlines.

94% are satisfied or very satisfied with the quality of work completed by Lifeworks personnel.

Company Satisfaction

97% value the contributions made by people with disabilities in their company.

92% believe that Lifeworks personnel fit well in the culture of their business.

Working Relationship

96% say that the level of performance by Lifeworks personnel meets or exceeds company expectations.

94% find the job coach effective in assisting Lifeworks associates with the tasks at hand.

Doing Business with Lifeworks

92% say it is easy to do business with Lifeworks.

88% believe Lifeworks provides effective solutions.